

All Of Our Services For One Flat Monthly Fee. [Truly All-Inclusive.](#)



Server/Workstation Support

- Ensure uptime and monitor for issues all day, every day
- Install updates and perform upgrades
- Manage users & passwords
- Remote & on-site support included



Fanatic Help Desk

- Get real answers, real quick
- One call and we take care of the rest
- We work with any vendors or software
- Remote & on-site support whenever you need it



Cloud Solutions

- Cloud email, Office 365 support
- Secure online backup to redundant data centers
- Website hosting for your company site



Security & Backups

- Business class firewall (provided)
- Anti-virus software (provided)
- Web filtering blocks access to harmful or inappropriate sites



70% OF TICKETS

CLOSED SAME DAY

30 mins

RESPONSE TIME

*It's time for a different type of IT.
We're not just fast, we're fast and offer unrivalled support.*



"The best IT provider is the one you never have to see. LeadingIT came out to make corrections to our system on day one and I haven't seen them since because we don't need them. They are managing everything behind the scenes and if/when we need them they have the problem fixed immediately....Perfect!"

- Eric Ruth, ALLIANCE CONTRACTORS



"We engaged Stephen and his staff over a year ago to take over day-to-day IT and help desk management. LeadingIT is a professional organization that take the hassle out of keeping our workstations updated and network secure. They get the job done each and every time."

- Michael Duebner, VILLAGE OF LAKE ZURICH

Get *WorkplaceComplete* Today!
Call (815) 308-2095 Visit GoLeadingIT.com



Us vs Them

Only LeadingIT can offer you everything under one affordable flat rate plus do it with resounding speed.

Services and Benefits	Us	Them
On-site Support (+travel)	✓	—
Unlimited Remote Support	✓	—
Help Desk	✓	✓
CIO Meetings/Planning	✓	✗
Hardware Installation	✓	✗
Software Installation	✓	✗
24/7 Monitoring	✓	✓
Managed Firewall	✓	✗
Anti-virus Software	✓	✗
Remote Backup	✓	✗
Money-Back Guarantee	✓	✗
Projects	✓	✗
No Contracts	✓	✗

Responsive

- Fast and fanatic response
- 30 minute response
- 70% of tickets closed same day

Onboarding

Our goal is to stabilize and then improve your tech within 60 days

Protection

- Local hourly entire server
- Nightly encrypted offsite
- Cloud server spare
- Maintained and verified daily in-house



"These guys are awesome. They read the customer service manual and live it."

- Rick Sperando, BLACK DIAMOND PLUMBING



"Thank you for all of your help with our IT issues! Several of my employees have complimented you and your team on your prompt response time and efficiency."

- Laura Fields, NOVOMATIC

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